



Broad Street Ministry

We Practice Radical Hospitality



2023 Impact Report



Mission

By offering Radical Hospitality to our neighbors in need, Broad Street Ministry creates connection and community, restores hope and dignity, and increases security and self-sufficiency.





A Word from our CEO, Laure Biron

On behalf of Broad Street Ministry, I would like to thank you for all of the support that you have given our organization. Together, we provided high-quality meals with warmth, personal care items with respect, and mailing addresses with compassion. Thank you for being an ambassador for radical hospitality in Philadelphia and beyond.

I am proud of what we have accomplished together. Guided by our ethos of Radical Hospitality, we affirm the dignity of each person who walks through our doors. Your philanthropic support animates our efforts to confront injustice, uplift the marginalized, and fundamentally shift expectations of how we engage with each person. Your gift makes it possible to nourish bodies, spirits, and hope.

We remain committed to eroding systemic barriers to resources and building a culture of abundance. We invite you to join us in fundamentally shifting the expectations for how we engage with guests, staff, volunteers, and our community partners in 2024. Together, we can make this practice of hospitality so pervasive it's no longer considered a radical act.

In the words of former guest, Troy G., "You leave out the door feeling so much better than when you came in. You got some food in your stomach, you got some clothes, some hygiene, but what you got more than anything is a good feeling. Somebody cared, somebody cared, somebody smiled, remembered your name, all that, you know?"

Thank you for being someone who embodies Radical Hospitality.



Broad Street Ministry will expand our impact through partnerships with other service providers and our neighbors.

Carversville Farm Foundation

Broad Street Ministry is grateful for our ongoing partnership with the Carversville Farm Foundation (CFF). CFF's unwavering commitment to providing nutritious, healthy food that is accessible to all works hand-in-hand with the Radical Hospitality we show our guests every day. In 2023, Carversville Farm Foundation donated 34,991 pounds of organic produce and proteins, grown and raised with constant attention to the needs of our guests.

As CFF's co-founder Tony D'Orazio pointed out, this work is about so much more than just feeding people's bodies. Everyone deserves delicious, healthy foods to nourish their bodies and community with others to nourish their souls. Together, we are sharing a sense of abundance with folks and celebrating their inherent value as dignified members of the human family.



Face to Face

Broad Street Ministry's community hygiene truck has several partnerships where we distribute personal care and hygiene products. Face to Face In Germantown is our longest partnership and most successful distribution location. We found that the reason for our success has to do with the way they spread the word and how the other services they provide on the day we're there complement our truck's purpose. Our partnership with Face to Face every other Friday allows us to distribute over 1740 items to 65 to 80 people on a bi-weekly basis. We share the same common purpose of serving Philadelphia's most vulnerable populations with grace, compassion, & outstanding hospitality!

Geisinger

BSM is proud to partner with Geisinger Health to provide free health screenings and health education. In 2023, volunteers from Geisinger were on site every other week to provide blood pressure screenings, health education, and family member engagement to a total of 1,133 guests. This partnership helps us empower guests to take control of their health by identifying immediate needs and then working with our Medical Concierge to schedule appointments with their medical providers.

Philabundance

BSM is grateful to partner with Philabundance, a nonprofit food bank with a mission to drive hunger from our communities today and end hunger for good. We share a commitment to always serving our neighbors in need with dignity and respect. In 2023, Philabundance donated 12,890 Lbs of food to Broad Street Ministry.

Homeless Advocacy Project (HAP)

Every Wednesday, the Homeless Advocacy Project (HAP) hosts a legal clinic at Broad Street Ministry from 11:30 am to 2 pm. This partnership provides guests with free direct civil legal services. In 2023, 282 guests attended HAP's clinics at BSM to work with their volunteer attorneys. Together, we helped 152 guests acquire their birth certificates, 51 guests maintain an income through access to SSI, SSDI, and Veteran, and 79 guests resolve other miscellaneous legal issues.

Meet Marisol

I found BSM on a flyer in the shelter where I was staying.

At first, I came for the food, but now, I come because I need positive people in my life. Growing up, my mom controlled and bullied me. Before BSM, I never had a place where I could trust my mail would be safe. I never had my birth certificate.

Now I have housing because you helped me get my own apartment.

You gave me a job doing civic engagement with other guests. Your Menders fixed my dress for my mom's wedding so I could be proud of how I looked. People here have helped me have an open mind because they accept me just as I am.

This is my spot.

At first, I didn't want to share it because it's so special to me, but I see so many people who need the services and information you provide and a place to belong; I just had to share.



Partner Pride



34,991 lbs

organic produce and proteins
CFF shows Radical Hospitality by making nutritious, healthy food accessible to all.

1,740 personal care items

73 people per biweekly visit

Face to Face & BSM serve with grace, compassion, & outstanding hospitality!



1,133 guests given screenings & health education

Together, Geisinger & BSM empower guests to take control of their health.

152 guests received birth certificates

51 guests accessed income benefits

79 guests resolved other legal issues



12,890 lbs
of food for our guests

Philabundance & BSM share a commitment to always serving with dignity and respect.

Broad Street Ministry will have the resources we need to fully fund the programs and services needed by our guests.

Volunteers

Volunteers are an essential building block of the BSM community both inside our walls and out in the wider community. They are ambassadors of Radical Hospitality, presenting an open, welcoming, and safe space for our guests. In 2023, 1,271 volunteers gave 14,373 hours to provide stabilizing social services to hundreds of guests. That's the equivalent of 7 full-time positions! Our 2023 volunteers include 85 teams from corporations, faith organizations, and student organizations who came to build interpersonal connections and serve together.

Financials

As part of our commitment to authentic, transparent communication, Broad Street Ministry's financials are professionally audited each year. We expect to post the 2023 audited financial statements and IRS Form 990 to our website, Guidestar, and Charity Navigator once the audit is complete and the report is approved by the Board of Directors.

Staff

BSM has experienced significant staffing changes in 2023. Our ability to achieve missional success hinges on having the right people in the right positions, and we endeavor to set our staff up for success by approaching our work through a lens of abundance and a culture of curiosity.



Meet Peter

I first came to BSM in 2017 to try to get some help. I've had a lot of struggles in my life. I experienced a lot of trauma and violence; I've battled addiction and suffered because my mindset wasn't right.

Getting clean is a really big accomplishment for me, and I'm really proud I made that change, overcoming trauma.

I realized I was making choices that weren't good for me: the drugs were taking all my money, putting me in danger, and making it so I couldn't function.

I got a hold of my feelings and emotions and learned to tell myself no. I realize that even with all I've been through, I learned to laugh and try to take a lesson from everything that happens.

I've been clean since June!

When I was doing drugs, I didn't have any relationships. Now I have a girlfriend, and we help each other be patient and chill so we stay on track.

I'm getting an apartment this Friday, and you all have helped me get a voucher for furniture, too.

I feel like a member of society again. I just turned 49. I didn't ever think I was going to make it this far.

I'm so happy to get my life started.

Volunteers are essential ambassadors for Radical Hospitality both inside our walls and out in the wider community.

Thank You For Making A Difference

1,271 volunteers

14,373 hours

equivalent to
7 full-time positions

85 corporate, student, and faith teams

2023 At A Glance

LUNCH SERVICE:

83,549

meals served

MAIL SERVICE:

8,638

guests received mail

CLOTHING:

2,902

guests received

13,232

items of clothing

HYGIENE:

6,126

individuals received

92,427

personal care items

ID SERVICE:

1,691

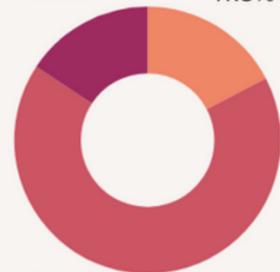
I.D. cards and birth certificates obtained

BENEFITS SUPPORT:

1,565

guests received support in accessing Medicaid, Medicare, SSI, SSDI, BHSI, and other benefits.

Physical Health 15.7% Mental Health 17.3%



Housing Assistance 67%

CONCIERGE SERVICE

681 individuals received concierge case management. 67% of these guests received housing assistance.

SPIRITUAL CARE

In May 2023, BSM hired a Chaplain to provide spiritual care to guests.

105

guests attended Bible study

THANKS TO YOUR GENEROSITY,
more than 7,000 guests have experienced
the gift of Radical Hospitality in 2023!

2023 Board of Directors

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